

## SHIPPING

### Free shipping

Whyte Studio offers free standard delivery on Pre-orders within the UK. Please note that free shipping will be applied to your order at checkout.

### Destination: United Kingdom (Domestic)

(England, Scotland & Wales excluding Scottish Highlands and Islands)

Service	Estimated delivery	Cost
DPD Express Next Day	Next Business day	free

### Destination: International

(Outside of: England, Scotland & Wales excluding Scottish Highlands and Islands)

Service	Estimated delivery	Cost
DHL International Express	3-5 Business days	£16.95

Kindly note that delivery to rural addresses can result in longer delivery times.

All orders are shipped with DPD and DHL which require a signature upon delivery. DPD and DHL usually operates between 9am—6pm on business days.

You can specify an alternate daytime delivery address when ordering, for example your work address (recommended).

## **Taxes and duties**

All countries within the European Union are shipped on DDP (Delivery Duty Paid) basis, meaning that taxes and duties are included in the final price.

## **Important information**

All orders are fully traceable through our website. Delivery times are provided as guidelines only, and do not take into account possible delays caused by payment authorisation and/or stock availability. We are unable to deliver to post office boxes.

## **First-Time Order Policy**

For security purposes, Whyte Studio reserves the right to ship first-time orders to the cardholder's verified billing address or work address. To avoid delays in receiving your order, please make sure to provide the correct billing and shipping information associated with your credit/debit card when placing an order.

## **Insurance**

Whyte Studio insures each purchase during time in transit until it is delivered to you. All orders require signature upon delivery, at which point responsibility for the shipment passes to you. If you have specified a recipient other than yourself for delivery purposes, you also accept that signature by the third party is sufficient proof of delivery and fulfilment by Whyte Studio.